

Medarbejderkompetencer

Zitcom påtager sig ansvaret for altid at have de nødvendige ressourcer og kompetencer til rådighed til at kunne varetage og vedligeholde en tryk, sikker og stabil drift af en kundes hostingmiljø. Nedenfor er Zitcoms medarbejderkompetencer opstillet.

Område	Platform	Certificering	Antal
OS, AD, Exchange, SQL	MS Windows Server	MCP, MCITP, MCTS, MCSE 2012	5 personer
Solutions	Sharepoint, Client, Lync, RDS	MCITP, MCTS	5 personer
Databaser	MS SQL Server	MCITP	2 personer
Virtualisering	VMware	VCP5	4 personer
Virtualisering	Microsoft	MCTS, MCITP	2 personer
Virtualisering	Parallels	Certified Virtualization Engineer Certified Automation Engineer	1 person
VDI/Terminal	Citrix	CCA	2 personer
VDI/Terminal	Citrix	CSP	4 personer
Netværk	Cisco	CCNP, CCDP	2 personer
Storage	Compellent	Compellent Top Gun Storage Architect	1 person
Storage	Tivoli Storage Manager v. 7.1.1.	IBM Certified Administrator	1 person
It sikkerhed	Generelt	CISSP	2 personer
It sikkerhed	Generelt	ISO27001 Lead Implementer	2 personer
It-sikkerhed	Generelt	ISO27001 Lead Auditor	1 person
It sikkerhed	Bitdefender	GravityZone Specialist GravityZone-in-a-Box Specialist	2 personer

Certificeringer

Zitcom etablerer partnerskaber og certificeringer hos relevante samarbejdspartnere for at kunne tilbyde den bedste service til en kunde. Nedenfor er Zitcoms certificeringer opstillet.

Platform	Certificering
Microsoft / Klient, SQL, Office, Server, Virtualisering	Microsoft Certified Gold Partner Hosting
Microsoft Data Platform	Silver Data Platform
Microsoft Solution Provider	Silver Midmarket Solution Provider
Microsoft Server Platform	Silver Server Platform
VMware / Virtualization	VMware Premier Service Provider, VMware vCloud Provider (vcloud.vmware.com)
BFIH	Brancheforeningen for IT-hosting virksomheder i Danmark
Citrix / Desktop (VDI) & Terminal	Citrix Service Provider
Veeam / Backup	Veeam Cloud Provider Gold
IBM / Backup & Management	IBM advanced Business Partner
Parallels / Virtualisering	Parallels Gold Partner
Payment Gateway	PCI DSS 2.0
Zitcom A/S	ISO/IEC 27001:2013